

## Privacy Statement Table of Contents

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### PRIVACY STATEMENT (Effective April 15, 2020)

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This Privacy Statement applies to all the sites and apps where it appears (The RC Community sites). This Privacy Statement may be updated from time to time. If it is updated, the effective date above will be modified. All information collected after a revision date will be subject to the revised statement.

This Statement describes how we treat personal information we collect online. This includes this website or App.

Our Privacy Statement has been designed with you in mind. We are committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. How it applies to you will depend on the way in which you interact with us. By using the RC Community sites, you consent to the data practices described in this statement. For example:

- When registering for an event (individual, couples and/or youth event), we will use the information you provide us to fulfill our obligations to you in delivering that service (and/or product), and, where permitted, keep you up to date about other retreats and events that may be of interest to you
- When making a donation, we will use the information you provide us to fulfill our obligations to you in giving you tax receipts and donation acknowledgement and, where permitted, keep you up to date about other opportunities that may be of interest to you

Your choices and rights are explained in more detail below.

### Collection of your Personal Information

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The RC Community sites collect personally identifiable information, such as your email address, name, home or work address or telephone number. The RC Community sites also collect anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests and favorites.

There is also information about your computer hardware and software that is automatically collected by The RC Community sites. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used by The RC Community sites for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the RC Community sites.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through The RC Community sites public message boards, this information may be collected and used by others.

The RC Community sites encourage you to review the privacy statements of web sites you choose to link to from The RC Community sites so that you can understand how those web sites collect, use and share your information. The RC Community sites are not responsible for the privacy statements or other content on web sites outside of the RC Community and the RC Community family of web sites.

### Children's Privacy

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We comply with the [Children's Online Privacy Protection Act](#) and applicable state laws. The RC Community sites and registration pages are not intended for children under 13 nor for minors (under 18). We do not knowingly collect personal information from minors. If a child has provided us with personal information, a parent or guardian of that child should contact us through this [form](#).

### Use of your Personal Information

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The RC Community sites collect and use your personal information to operate the RC Community web sites and deliver the services you have requested. The RC Community sites also use your personally identifiable information to inform you of other products or services available from RC Community and its affiliates. The RC Community may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

The RC Community sites do not sell, rent or lease its member, volunteer, donor, participant, friends or customer lists to third parties. The RC Community sites may, from time to time, contact you on behalf of trusted partners and affiliates about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, The RC Community sites may share data with trusted partners and affiliates to help us perform statistical analysis (anonymized), send you email or postal mail, or provide customer support. All such third parties and affiliates are prohibited from using your personal information except to provide these services to you and they are required to maintain the confidentiality of your information.

The RC Community site does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

The RC Community sites keeps track of the web sites and pages our customers visit within our and affiliates' websites in order to determine what the RC Community services are the most popular. This data is used to deliver customized content and advertising within The RC Community to customers whose behavior indicates that they are interested in a particular subject area.

The RC Community sites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on the RC Community or the site; (b) protect and defend the rights or property of RC Community and, (c) act under exigent circumstances to protect the personal safety of users, of the RC Community, or the public.

#### Use of Cookies

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The RC Community sites may use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

For more information about cookies, and how to disable cookies, visit <https://www.allaboutcookies.org/>

#### Security of your Personal Information and PCI Compliance

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The RC Community secures your personal information from unauthorized access, use or disclosure. The RC Community secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. The RC Community site is not responsible for security of third party plugins, apps, CMS, CRM and Merchant Services (for payments/donations). When personal information (such as a credit card number) is transmitted to other web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol and those transactions are PCI Compliant. The RC Community does not store credit card information and all such information is collected through PCI Compliant (<https://www.pcicomplianceguide.org/faq/>) providers.

#### Changes to this Statement

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The RC Community sites will occasionally update this Statement of Privacy to reflect company and customer feedback. The RC Community site encourages you to periodically review this Statement to be informed of how The RC Community sites are protecting your information.

#### Contact Information

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The RC Community site welcomes your comments regarding this Statement of Privacy. If you believe that The RC Community site has not adhered to this Statement, or to opt out of any unwanted contact or mailing, please contact The RC Community sites support team at <https://rccrm.org/contact-support/>. We will use commercially reasonable efforts to promptly determine and remedy the problem.